

## Flat Rate Business Lines

Florida Digital Network can offer a solution to fit your company's growing needs. Whether you're established or just beginning, FDN has a number of services that are easy to use, convenient and scalable to improve your operation.

FDN can offer your business local telephone service with superior customer care and clear, reliable connections that you can rely on. FDN guarantees significant savings over the traditional local carrier rates.

At last, you now have a choice in selecting your local telephone provider. Switching your local service to FDN is as easy as contacting a <u>local sales office</u>.

FDN flat rate business lines are inclusive of the following flat rate:

- · Touch Tone Dialing
- Calling Number Delivery Block (\*67)
- 900/976 Blocking.

#### Florida Digital Network's A La Carte Options:

- · Anonymous Call Rejection
- Call Block
- Call Forwarding Busy Line and/or Don't Answer
- Call Forwarding Variable
- Call Forwarding Variable Remote Access
- Call Return
- Call Selector
- Call Tracing
- · Call Waiting
- Caller ID Basic (Number Only)
- Caller ID Deluxe (Name & Number)
- · Distinctive Ring 2nd or 3rd numbers
- Enhanced Caller ID
- Preferred Call Forwarding
- Repeat Dialing
- Selective Call Acceptance

- Speed Calling (8 and/or 30)
- Three Way Calling
- Three Way Calling with Transfer
- Toll Blocking

Full Feature List (pdf)



Products and Services | About Us | Manage Your Account | Home

©2002 Florida Digital Network. All rights reserved.



655 North Franklin Street Suite 900 Tampa, FL 33602 Ph: 813-849-7100 Fax: 813-849-7111

#### Space Coast:

Ph: 321-757-0546 Fax: 321-757-9839

#### Fort Lauderdale:

3125 W Commercial Blvd Suite 130 Fort Lauderdale, FL 33309 Ph: 954-727-2100 Fax: 954-468-1461

#### West Palm Beach:

Suite 875

1818 South Australian Avenue Suite 108 West Palm Beach, FL 33409 Ph: 561721-2121

390 North Orange Avenue

Fax: 561-721-2132

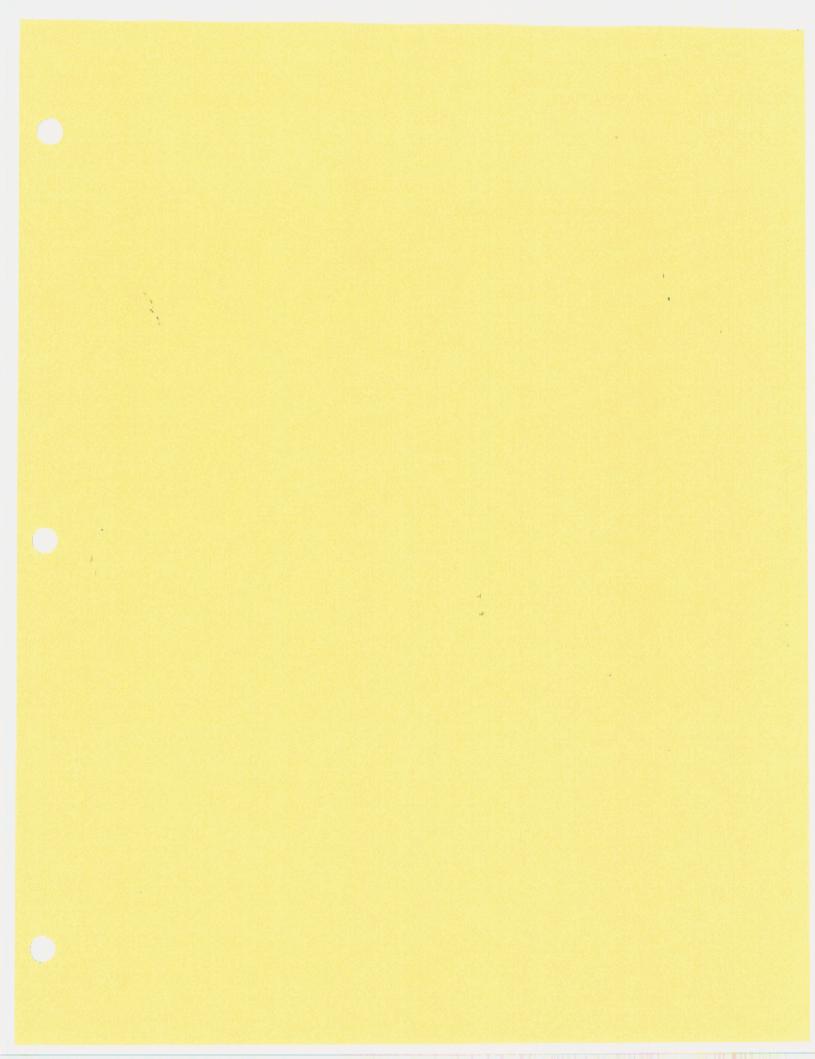
Orlando, FL 32801 Ph: 407-835-0332 Fax: 407-835-0498

#### Miami:

Orlando:

7235 Northwest 19th Street Suite D Miami, FL 33126 Ph: 305-468-1040 Fax: 305-468-1049

TOP





HOME COMPANY

CONTACT US SITE MAP

CUSTOMER SOLUTIONS

NETWORK

COMMERCIAL

CARRIER

GLOBAL CROSSING PROVIDES PREMIER TELECOMN SERVICES OVER OUR GLOBAL FIBER OPTIC NETV **CARRIERS AND ENTERPRISES IN MORE THAN 20** 

INVESTORS

IN THE NEWS

Global Crossing Investment Announcement Generates Widespread Media Coverage >>

**Hutchison Telecommunications and** Singapore Technologies Telemedia Sign Agreement to Acquire a Majority Interest in Global Crossing >>

RESTRUCTURING

Steps to strengthen the company. >>

REASONS TO BELIEVE

WORLD'S TOP CITIES.

Discover some "Reasons to Believe" in Global Crossing.

GLOBALCROSSING.NET On-line customer service >> Videocon

**MORE NEWS** 

NEWS FLASH: Global Crossing Provides Conexion With Private Line Service Linking North, Central and South America

Asia Global Crossing

© 2002 Global Crossing. All Rights Reserved | Acce



HOME COMPANY CONTACT US SITE MAP

PRIVACY

**CUSTOMER SOLUTIONS** 

COMMERCIAL

CARRIER

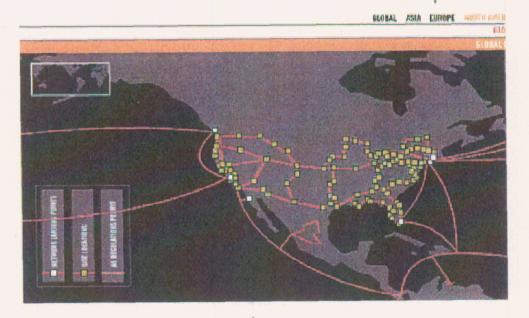
INVESTORS

NETWORK MANAGEMENT

THE GLOBAL NETWORK BIGGER AND BE

EN GLOSSARY

INTERACTIVE NETWORK MAP

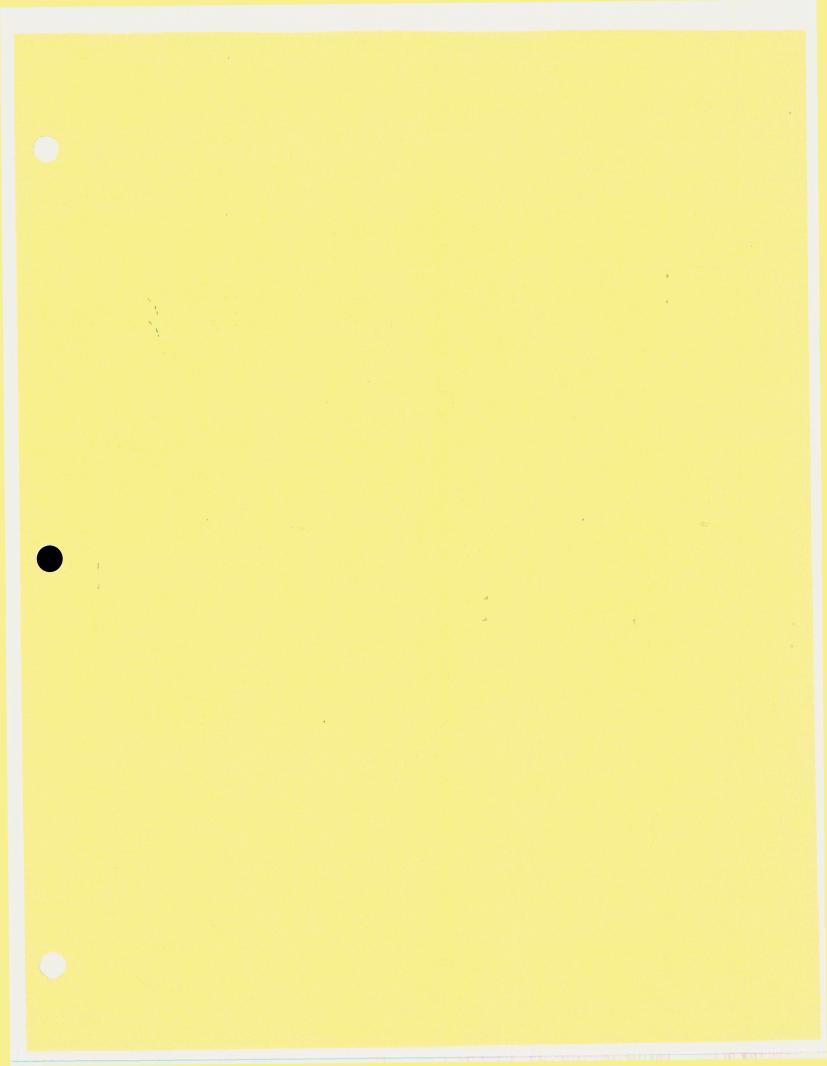


To view a larger image click here.

To download a pdf click here.

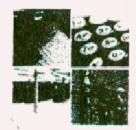
E LEARN MORE: How we built it from the ground up FOR MORE INFORMATION: Contact Us

© 2002 Global Crossing. All Rights Reserved | Acc



# Welcome to Global NAPs





Cur Mission Under promise Over deliver All the time No Kidding. Newsflash\_

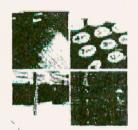
Global NAPs has entered the final phase of construction on its switch centers.

Headquarters Phone - 617.507.5100 Headquarters Fax - 617.507.5200 Customer Support - 617.507.5101

About Sites Bandwidth Contact **CO-location** Private Line Sales Equipment Chairman's Quotes







Our Mission Under promise Over deliver All the time. No Kidding. Global NAPs is a national Competitive Local Exchange carrier [CLEC]. Global NAPs also maintains it's own SS-7 network. SS-7 is one of the things that separates the leaders from the followers in the telephone business, and it is one more example of Global NAPs' commitment to vertically integrate all the pieces required to become a world-class, next generation telecom provider.

Our primary focus is high volume, high usage business customers. We provide voice and data services along with the infrastructure to fully support our customers' needs. Our customers include many national, regional and local businesses that require the unique combination of services in both the packet switched data and circuit switched voice disciplines that Global NAPs provides.

No other CLEC offers its customers access to as many skilled engineers and highly-trained technicians. We believe we have more "Rocket Scientists" than does NASA! Our customers can rely upon our commitment to assist in resolving any technical issue they may experience in the shortest possible period of time. We believe it is in all our interest to fix the problem, not to assign the blame. We will assist our customers with any technical issue whether it lay within or outside our network.

About

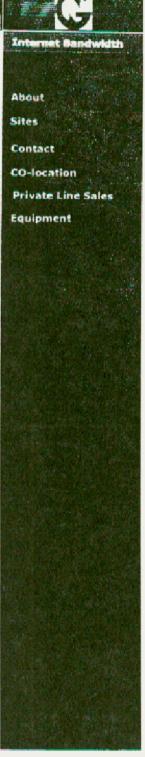
Sites
Internet Bandwidth
Contact
CO-location
Private Line Sales
Equipment
Chairman's Quotes

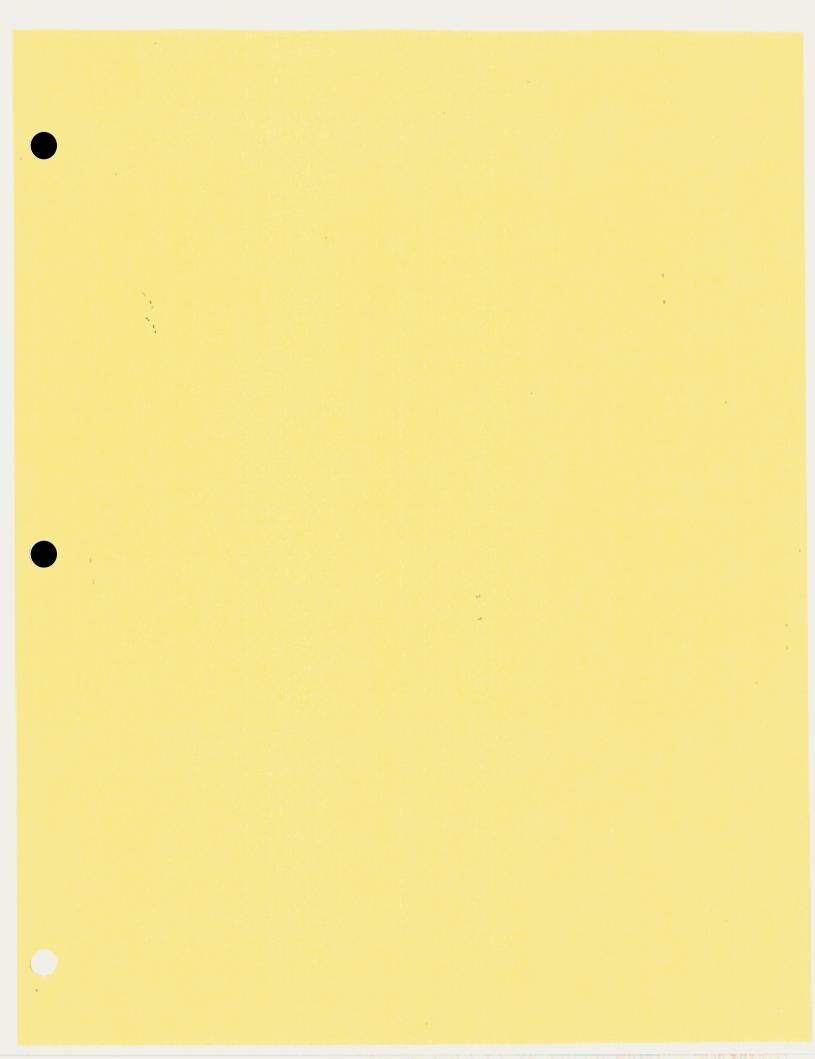
# Internet Bandwidth

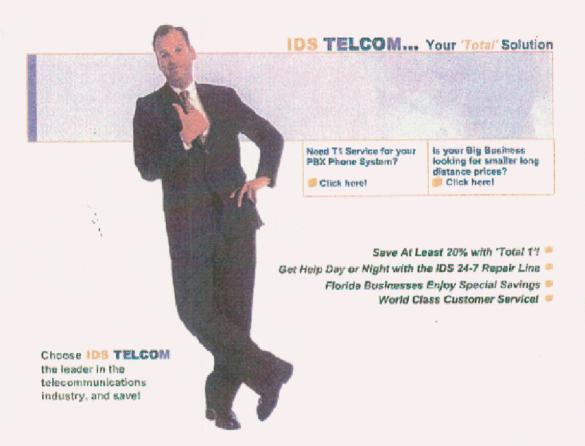


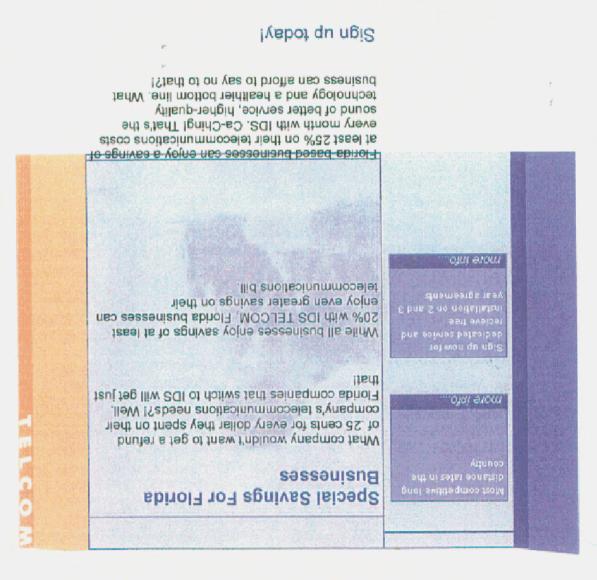
Our Mission Under promise Over deliver All the time. No Kidding. Global NAPs offers its customers
Internet Backbone Bandwidth from
T-1 to OC-3 speeds. We will deliver
it to Global NAPs' CO-location space
for the following prices, or to the
nearest transport vendor of your
choice. [Does not include any
additional fees through your
vendor.] We also offer a complete
port and go as low as \$25.00/
month per port in large quantities.

SPEED	Monthly Rate
T-1	\$750
10 MB	\$7,500
T-3	\$17,500





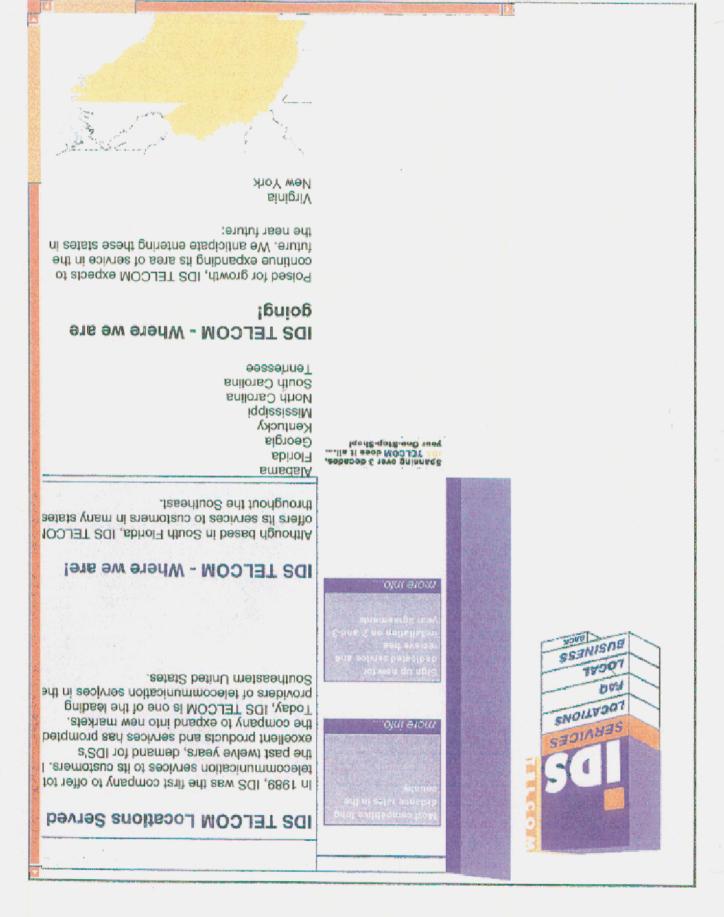


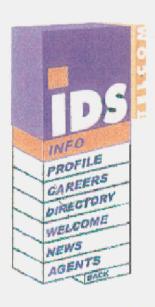


100% Satisfaction Guaranteed

Solution.

IDS TELCOM ...





Most competitive long distance rates in the country

Sign up nowfer de dicated service and recieve free installation on 2 and 3 year agreements

### The IDS Team.

Headquartered in Miami, Florida, IDS TELCOI employs over 250 dedicated people. Other offices are located in West Palm Beach, Fort Lauderdale, and Tampa. Our world-class Customer Relations Department is comprised seasoned professionals who are knowledgeable, responsive, and committed to providing superior technical service and unparalleled customer support.

# Financial Strength

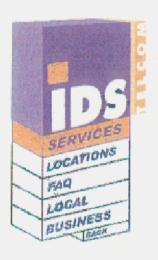
Choose 105 TELCOM, the leader in the telecommunications industry, and savel

IDS TELCOM is one of the few CLEC's in the industry that remains profitable today. Through recent acquisitions of several competitors, IDS has expanded its market share. IDS TELCOM has secured ongoing financing from MCG Capital Corporation, a publicly traded entity specializing in the communications, informatio services, media and technology industry sectors. In 2001, IDS had over \$50,000,000 in revenues and is one of the nation's fastest growing telecommunication providers.



# Advanced Technology.

In 2001, IDS TELCOM entered an agreement with Florida Power & Light (FPL) to utilize thei highly reliable, fully redundant fiber-optic network. IDS is rapidly expanding its customer base by penetrating new markets and incorporating the most advanced technology available today. We are dedicated to delivering reliable, quality services at significant savings our customers.



Attention Florida businesses, save 25 pecent off regular business lines, 20 percent off calling foatures

No surcharge for calling cards (federal mandated payphone

more into

# IDS TELCOM Services

IDS TELCOM offers a wide variety of Local, Long Distance, and Internet plans, each with an enormous amount of savings! And IDS allows you to customize a package that specifically meets your needs. Select the features and services you want.

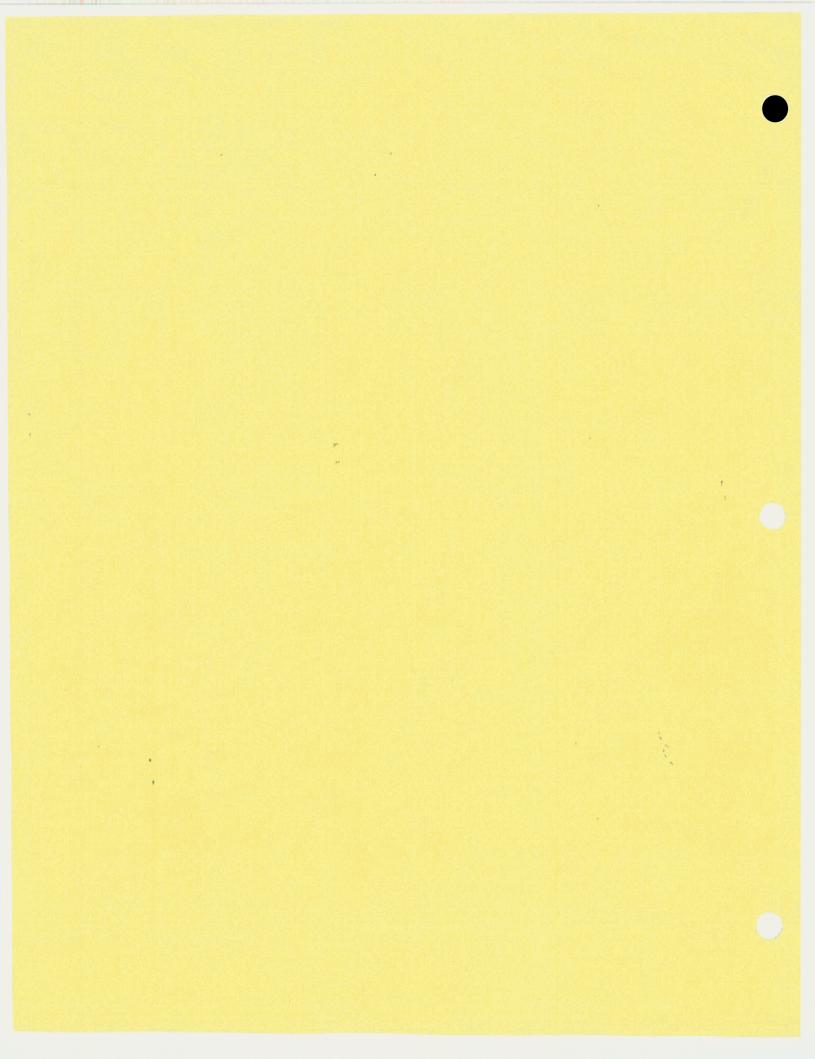
Our commitment is to provide you with superior service for all of your telecommunication needs whether it requires technical or customer service assistance. As a leader in this industry, we take great pride in our services and our commitment to excellence.

For more information about IDS' full line of Local Long Distance, and Internet packages, click on

- Local Service
- Long Distance Service
- Internet Service

Spanning over 3 decades, IDS TELCOM does it all.... your One-Stop-Shop!

108 TELCOM .... Your Total Solution.





About IT Beliaton Francis & Services Bays New Room Investor Relations Green

Data Center

¢a



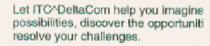








As a premier provider of integrated value telecommunications and technic solutions, ITC/DeltaCom provides the and services that connect your busing world. Our primary focus is custome satisfaction; our success is built on a approach to telecommunications and









Hy

1-800-239-3000

< Privacy Policy > < Legal Notices >

ITC DELTACOM® and ITC^DeltaCom® are registered service marks of ITC^DeltaCom, Inc.
Copyright 2001 ITC^DeltaCom® unauthorized use is prohibited.
Legal conditions and terms of use - please read before using this website.



Data Center

Ca

About ITC\*DeltaCom | Products & Services | Maps | News Room | Servestor Relations | Careers

Home: About ITC\*DeltaCom: About Us

A

#### About ITC^DeltaCom

- About Us
- · Mission & Values
- \* Locations'
- + Milestones .
- \* Management Team
- Endorsement Program

# e deltacom



# About ITC^DeltaCom

At ITC^DeltaCom, we know telecom and understand technology. We offer voice, data, and Internet solutions for companies of all sizes. Our highly skilled technicians consistently monitor industry trends and technological advances to integrate emerging technologies into our product and service offerings. We also offer cost-effective service bundles and a single-source of contact for your company's service, billing, and technical support needs. One bill, one contact, one clear solution.

ITC\*DeltaCom resolves the telecommunications challenges that can impede the success of your business. Our 10-state synchronous optical network (SONET) along with our fully integrated telecommunications systems and services supplies the network capability to provide reliable, consistent uptime for your voice and data communications. We believe so strongly in our product and service solutions that we offer you <a href="Qur Guarantee">Qur Guarantee</a>. That's right, we guarantee your satisfaction, a risk for some companies, but not for ITC\*DeltaCom.

### Our History

ITC^DeltaCom began as Interstate Telephone Company (ITC) more than 100 years ago. Since then, we have achieved numerous milestones and earned a position as one of the largest independent telecommunications companies in the southern United States. Our mission is the same today as when we first opened our doors - to be the premier provider of full-service, integrated telecommunications and technology solutions to businesses in the southern United States.

We now have 37 offices throughout the southern United States. As we grow, we continue to combine emerging technologies with our extensive knowledge of the industry to provide voice and data telecommunications products and services. To learn more about our products and services, contact your ITC^DeltaCom representative today.

#### **Our Network**

Our fiber-optic infrastructure provides state-of-the-art telecommunications capabilities to facilitate clean, clear transmission of your voice and data communications, including:

- Point-to-Point circuits
- Frame Relay technology
- Asynchronous Transfer Mode (ATM) technology
- A multi-level hierarchy of connectivity architecture
- Approximately 175 points of presence (POPs)
- · High-speed, redundant routers and switches

ITC^DeltaCom is a premier network provider of frame relay services in the southern United States. View our Fiber Optic, IP Backbone, or PRI maps for a closer look at our network.

We offer int telecommunic 'data / Internet p services, in

Local Telephor

Long Distance Telephone Sys

Data & Interne

Data Commun Systems

Carrier Service Preferred Mair Agreement



Data Center

Ca

About TTC DeltaCom Products & Services Maps Kerrs Room Investor Addition Greens

Home: About ITC^DeltaCom: Locations

LO

#### About ITCADeltaCom

- · About Us
- Mission & Values
- . Locations
- \* Milestones
- Management Team
- Endorsement Program

### Locations

ITC^DeltaCom knows how important it is to keep the lines of communication open for our custor we bring our offices to you. With 37 branch offices throughout the southern United States, we ar available when and where you need us. Click a location on the map below to find the ITC^Deltat office in your area. To reach an ITC^DeltaCom team member immediately, call our Customer Cate Center at 1-800-239-3000, or click here to send us an e-mail.







1-800-239-3000

< Privacy Policy > < Legal Notices >



Data Center

Ca

About ITC Delta Com Products & Services Haps News Room Investor Relations Careers

Home: Products and Services: Voice

#### Voice Solutions

- Local
- Enhanced Services

Voice

Choices without

compromise.



e deltacom



ITC^DeltaCom provides convenient and flexible voice services on our approximately 10,000 mile fiber-optic network so that you can stay connected to your employees, customers, and business associates. This means ITC^DeltaCom offers you choices without compromising on quality. Our fully integrated telecommunications systems and services supply the network capability to provide reliable, consistent uptime for your voice and data communications.

ITC^DeltaCom offers a variety of first class voice services including local, long distance, and enhanced services. Offering cost-effective service bundles with a single point of contact for your company's service, billing, and technical support needs means that when you have ITC^DeltaCom as your total communications provider, you have access to exceptional savings and service. Our fiber-optic infrastructure provides state-of-the-art telecommunications capabilities to facilitate clean, clear transmission of your voice and data communication. Our exclusive 90-day guarantee shows how strongly we believe in our products and services.

ITC^DeltaCom can help you confirm the appropriate configuration of services for your business application. As your business requirements grow, you can reconfigure your services. From a simple system with just one line to a complex, fully integrated voice and data network, ITC^DeltaCom offers flexible choices.

To learn more about our products and services, contact your ITC^DeltaCom representative today.

1-800-239-3000

< Privacy Policy > < Legal Notices >



Data Center

Ca

About 112 Detailor Products & Services Maps House Room Investor Relations Calegors

Home: Maps: Fiber Optic Network

FIBER OPTIC N

Maps

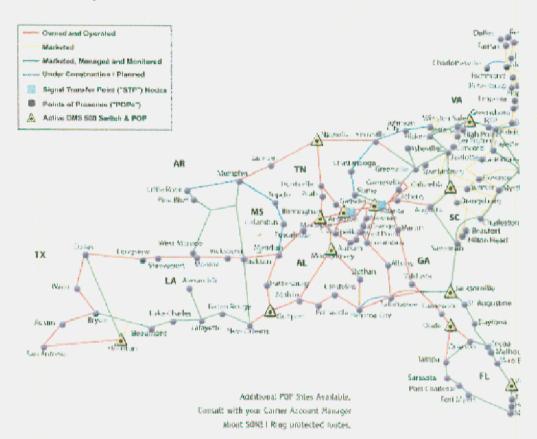
- Fiber Optic Network
- IP Backbone

# Fiber Optic Network

Interstate FiberNet's 10-state synchronous optical network (SONET) consists of a fiber optic infra that extends nearly 10,000 miles across the southern United States. Equipped with Approximatel points of presence (POPs) and state-of-the-art technology, our robust network provides reliable, transmission of your data and voice communications.











Our fiber optic map displays the fiber routes and POPs that provide the successful transmission communications needs, including:

- Owned & operated fiber
- Marketed, managed, and monitored fiber
- Elbar under genetrustien er elenned

- Fiber under construction or planned
- Signal Transfer Point (STP) nodes (SS7 Service)
- Points of Presence (POPs)
- Active DMS 500 Switch

Interstate FiberNet offers DS-1, DS-3, OC-3, OC-12, and OC-48 bandwidth across the entire net extensive network in the southern United States allows you to get closer to your customer or network thereby reducing costly long local-loop expense from the ILEC.

To learn more about our reliable SONET ring protected routes, contact us today.

1-800-239-3000

< Privacy Policy > < Legal Notices >



Data Center

Ca

Home: Maps: IP Backbone Products & San/Ger Maps News Room Investor Relations Green

Maps

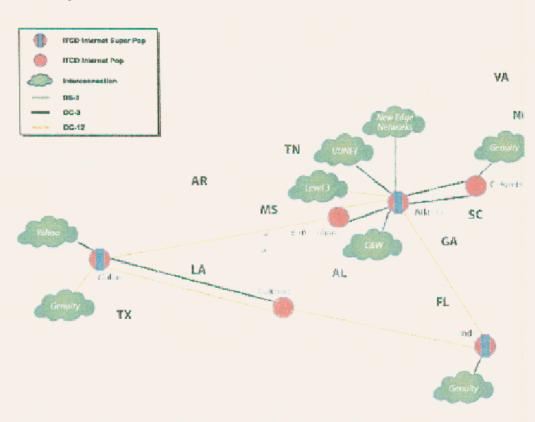
- Filter Optic Network
- IP Backbone

# IP Backbone

Our reliable IP Backbone features packet over SONET technology and integrates both OC-3, OC DS-3 connectivity rates for exceptional speed, without packet loss. Equipped with both super and points of presence (POPs) and Cisco routers, our IP Backbone is one of the most redundant net the industry.











This map includes existing and planned connections for our IP Backbone, including:

- Connection points to Tier 1 backbone providers
- Backbone network design
- · Points of Presence (POPs) for customer access or interconnection
- Planned interconnection points
- a no a no to and no a connectivity rates